Thank you for choosing JR East, and we hope you have a pleasant trip.

JR East Infoline

Provides information about train schedules, the shortest route to your intended destination, how to purchase tickets, lost items, and more in English.

Open from 10:00 am to 6:00 pm (excluding the year-end/New Year holiday period).

Call 050-2016-1603

JR East Website www.jreast.co.jp/e/

Offers the latest JR East information, 24 hours a day, in English.

- Major train schedules
- Train operation information
- Fares and charges
- Discount coupons
- Route information
- Recommending sightseeing destinations
- Customer support
- Maps of major stations etc.

JR Kanto Area Pass

The JR Kanto Area Pass is an economical unlimited travel pass that covers Tokyo and the surrounding area, the "Kanto Area." It includes unlimited rides for three days on ShinKansen and Limited Express trains in the Kanto Area. You can also easily access popular sightseeing areas, including Izu, Fuji, and Nikko.

Adult: ¥8,000
Child: ¥4,000

Suica www.jreast.co.jp/e/pass/suica

Suica is a type of prepaid electronic money that can be used for transportation and shopping.

1. Can be charged and used over and over.
2. Pass quickly through ticket gates with just one touch – there’s no need to buy a ticket.
3. Suica can also be used in the Tokyo metropolitan area for railways and buses other than JR.
4. Enjoy convenient and easy shopping at stores displaying the mark at right.

JR East Cautions for usage

- Please buy a correct ticket for your destination. If your ticket does not contain a record of when you entered the ticket gate, the automatic gate may close when you attempt to leave.
- If you lose your ticket, you may be asked to explain what happened, and confirmation may take time. You may also be required to pay an additional fare equal to three times the basic fare for the distance from the departure stations.
- Commuter passes cannot be used by anyone other than the person registered on the pass.
- Adults: 12 years or older, children are age 6 to 11, and small children are age 5 or younger. Adults and children must purchase tickets.

Tokunai Pass (Tokyo Metropolitan District Pass)

This pass provides unlimited rides for one day on all JR lines within the 23 Special Wards of Tokyo. It can be purchased at the ticket vending machines in the stations within the area on the right.

Adult: ¥730 Child: ¥360

Tokyo Station JR EAST Travel Service Center

This facility provides four services comprehensively, including "Tourist Information" and "exchange and sales of rail passes such as the JR EAST PASS". Foreign visitors to Japan will find it convenient as the starting point of their travel.

- Location: Marunouchi North Exit of Tokyo Station
- Business Hours: 7:30 to 20:30 (7:30 to 22:00 for ATMs)
- Languages: English, Chinese, Korean ☆ and ② only offer services in English
- Wi-Fi access and computers freely available

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